

**SLRC/STAKEHOLDERS WORKGROUPS
BIG STAKEHOLDERS' MEETING
LOCATION: 3101 CHOUTEAU AVE.**

DATE: 2/28/03

TIME: 10:00 a.m.

Distributed and Reviewed:

MRDD 1-6 Flowchart

Discussion on Hab Center Placements:

- Equitable process to share referrals to providers
- Janet Portell was hired as SLRC Vendor Service Coordinator on 2/18/03.
- BHC & SLDDTC service coordinator placement hires will work under the placement team supervision
- **Proposal:** Placement database & tracking system
- Electronic referrals to providers
- **Recommendation:** Janet Portell attend a provider meeting
- **Provider concern:** Legislators look at cost (reduction of cost to have someone in the community instead of at a hab ctr.).
- Based on any legislative decisions, providers & SLRC need to work together to expedite & provide adequate resources to support people in the community

WORKGROUP RECOMMENDATIONS TO THE FOLLOWING THREE INDICATORS:

- **Equity Funding for the East District**
 1. All withholds or cuts to take into account the current disparity across the three districts in the categories of FTE, E&E, and service dollars.
 2. All future allocations to be equitable across the three districts based on population and cost of living.
 - a. Hire more service coordinators to take care of the disparity across the three districts and allocate support to include starting salaries and business office, personnel, I.T., and support staff.
 - b. Uniformity across the three districts for FTE's (i.e. ratio of all job classifications).
 - c. Funding for the Hab Ctrs. should be on a per capita basis due to current disparity across the three districts.

3. Put into the budget request the East District under funding correction line item.
4. Need for an annual COLA for providers and staff.

- **Service Coordination:**

1. Better service coordination model
2. System that is family & consumer driven
3. Manageable caseloads
4. Equitable distribution of resources
5. Good internal & external communication
6. Lots of barriers – look at service coordination & its role
7. Focus on consumers' needs instead of bureaucracy
8. Train staff so consumers have the information they need

How to measure outcomes:

1. Consumers are satisfied with services.
2. Significant progress made in plans.

- **Waitlists**

1. Merge current lists
2. Share list/information across boards
3. East District waitlist to be broken down by county, zip code, certain demographics
3. Waitlist based on need instead of cost
4. Process driven waitlist – clients can move on & off & movements will be tracked
5. Waitlist that would be all inclusive

Plan:

Provide recommendations for the 3 key Indicators to Anne Deaton for input/feedback & bring back to the next Stakeholders' Mtg.

Next Mtg.: 3/14/03 at 10:00 a.m. at 3101 Chouteau Ave.

Respectfully submitted by Teresa Demis.